

Josiah Dean

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Experience

Mt. Rainier Guest Service Inc., Paradise Inn General Manager, Paradise, WA

April 2009 – October 2009

Oversaw all aspects of seasonal resort including administration, 121-room hotel, dining room, café and gift shop. Responsible for management of day-to-day activities, training, procedures and compliance with all laws and National Park Service regulations.

Rogue Community College, Instructor, Grants Pass, OR

September 2006 – April 2009

Provided in class lectures and demonstration for introductory computer classes including computer concepts, email, word processing, spreadsheet and presentation software applications (Microsoft Office 2007.)

Illinois Valley News, Marketing Coordinator, Cave Junction, OR

November 2006 – December 2008

Assisted in design and layout of weekly newspaper-both print and on-line. Planned, developed, and implemented web-site upgrades, special editions, and marketing promotions.

Oregon Caves Outfitters, Chateau General Manager, Cave Junction, OR

June 2003 - December 2005

Oversaw all aspects of seasonal resort including administration, 23-room hotel, coffee shop, dining room, and gift gallery. Responsible for management of day-to-day activities, budgeting and compliance with all laws and National Park Service regulations.

Bar Harbor Hotel ~ Bluenose Inn, Lodging Manager, Bar Harbor, ME

February 2002 - May 2003

Achieved 26% increase in group revenue and 25% increase in package revenue in first season. Managed reservations, front desk, group sales, bellmen, and retail departments for 97-room 4-diamond resort.

Holland America Tours, Westmark Hotels-General Manager, Denali National Park, AK

March 2000 - December 2001

Led 70% increase in operating profit in first season. Managed all aspects of hotel including budgeting, advertising, capital improvements, group contracts; day-to-day operations including daily accounting, training, A/R, A/P, and cash reporting.

ARAMARK/Denali Park Resorts, Denali Park Hotel-GM, Denali National Park, AK

May 1999 - September 1999

Increased revenue 15% over previous season by emphasizing guest service. Managed all aspects of seasonal resort.

Sequoia/Kings Canyon Park Services Co., Giant Forest Area Manager, Sequoia NP, CA

April 1998 - October 1998

Managed all operations of seasonal resort.

Tahoe Biltmore Lodge and Casino, Marketing/Hotel Manager, Crystal Bay, NV

January 1994 - January 1998

Directed 10% increase in casino revenue as Marketing Coordinator. Achieved average 7% annual increase in hotel department.

Education

University of Nevada, Reno, Master of Business Administration, Reno, NV

1992-1996 Major: Business Administration

University of Arizona, Bachelor of Science, Tucson, AZ

1981-1986 Major: Marketing

Rogue Community College, Personal enrichment, Grants Pass, OR

2006 Area of study: Digital Graphic Design

Affiliations

Southern Oregon Visitors Association

- Board of Directors 2003 – 2006 | Treasurer 2004 - 2006

Illinois Valley Safe House Alliance

- Board of Directors 2003 – 2007 | Treasurer 2004 – 2007